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March 17, 2020

Six Nations Natural Gas is implementing the following on customer service and bill payments until further notice.

1. The office door will be locked, all payments can go through a bank, on line or using the drop box located on the front, south door.

2. Late fees are now cancelled for the month of March...no one will be charged late fees.

3. The shutting off of delinquent accounts will not go ahead on April 1st, 2020. This process has been delayed indefinitely.

4. Six Nations Natural Gas is an essential service. We will still be answering the phones and responding to:
 - No heat
 - Gas odours and leaks
 - Water heater concerns that are due to Six Nations Natural Gas owned water heaters
 - Locate requests from Ontario1Call
 - Severed gas lines

5. Unless it is an emergency, there will only be one employee travelling in a vehicle, until further notice.

Gas Company employees are still doing their job and working to the best of their abilities in these trying times. We ask for your patience and understanding.

Heck Petrucci P.Eng
General Manager